

FUTURE
CHARGING
SOLUTIONS



BI-DIRECTIONAL CHARGING



The Future Of Charging is Surprisingly Simple!

Charge Care Package

Starting at £9.95 Per Month or £85.00 annual

Future Charging Solutions recognise your charge point is an integral part of your driving infrastructure, ensuring your EV is always ready for life's journeys. Therefore, we value the importance of maintaining your charge point via our dedicated Charge Care Package including technical helpline.

Charge Care includes:

- Annual service by an FCS engineer.
- Access to our technical helpline.
- Access to our call out team to get your charge point powered up again.
- Inspection of charge point socket outlet, tethered leads & plugs to ensure they're in safe working condition.
- Test earth connection at the charge point outlet for ongoing conformity to the regulations.
- Check operation of inbuilt 6ma DC RCD.
- Check operation of Upstream Protective devices supplying the charge point.
- Test charge point to confirm Proximity Pilot & Control Pilot functions are working correctly.
- Ensure the charge point internal enclosure is free from moisture and / or fauna ingress.
- Check local Wi-Fi connection to the charge point to ensure it is receiving the latest firmware updates where charge point allows for this.
- Receipt of electronic service certification.

Charge Care ensures that your EV charge point is kept in the best possible condition by regular maintenance & inspection therefore limiting the possibility of malfunction & breakdown. It also means that should there be a fault you have access to the experts to attend to this immediately instead of been left with no means of charging your EV.

Please call 0113 2712255 for more information or to subscribe, email: service@fcsev.co.uk

Dedicated email address for all your aftercare requirements.

www.futurechargingsolutions.co.uk

FUTURE
CHARGING
SOLUTIONS



BI-DIRECTIONAL CHARGING



EVCC
CONSUMER CODE FOR HOME CHARGEPOINTS



"Scan Me"

designability

Our Official Charity Partner

FUTURE
CHARGING
SOLUTIONS



BI-DIRECTIONAL CHARGING

CHARGE CARE BRONZE

£9.50 per month.

Over 10 months or £85 annually

Technical support (Call back within 24 Hours)
Annual inspection & electrical testing

CHARGE CARE SILVER

£17.50 per month.

Over 10 months or £155 annually

Covers 1 to 3 EV charge points*
Technical support (Call back priority – dedicated line)
Engineer response time within 48 hours
Annual inspection & electrical testing

CHARGE CARE GOLD

£35 per month.

Over 10 months or £310 annually

Covers 1 to 3 EV charge points including 3 Phase*
Technical support (Call back priority – dedicated line & 24/7 mobile out of hours number)
Engineer response time within 24 Hours
All parts & labour included
Annual inspection & electrical testing

*All charge points covered on Bronze & Silver packages must be installed on a domestic property and be single phase units. All charge points covered on Gold package can be installed within commercial, residential and industrial properties.

Please call 0113 2712255 for more information or to subscribe, email: service@fcsev.co.uk

Dedicated email address for all your aftercare requirements.

www.futurechargingsolutions.co.uk



"Scan Me"

designability

Our Official Charity Partner